Initial Log In

We recommend to use a **Laptop** or **Desktop Computer** to **initialize** your account.

Pop Ups should be **enabled** for some features of the site to work properly.

Login to MYEDBC: **https://www.myeducation.gov.bc.ca/aspen/logon.do**

Welcome to MyEducation BC!

Login ID

Password

I forgot my password

LOG ON

Family Portal Login ID: **sd5-firstinitiallastname** *(all lower case)*

1. Enter your **Login ID**
2. Enter your **Password** (Case Sensitive)
3. Click **Log On**

1. **Current Password** – enter the temporary password

2. **New Password** – enter the new user created password

3. **Confirm New Password** – enter the new user created password a second time

🔒 **Passwords are good for 90 days** to protect your child's data and you will be prompted to change your password.

Passwords must meet the following criteria:
- ✓ Minimum length is **8**
- ✓ At least one **number**
- ✓ At least one **capital letter**
- ✓ At least one **lowercase letter**
- ✓ At least one **symbol** that isn't a letter or number
- ✓ Cannot contain login name, first name, middle name, last name, date of birth, personal id, or only sequential letters or numbers.

Password Requirements
- Minimum length is 8
- At least one number
- At least one capital and lowercase letter
- At least one symbol that isn't a number
- Can't contain 'password', login name, first name, middle name, last name, date of birth, personal id, or only sequential letters or numbers

Current Password

New Password

Confirm New Password

❌ Your password has expired. Please create a new one.

☑ OK ✖ Cancel ☑ OK

Security Preferences Update
To enable self serve password recovery, please provide the following information

Primary email

Security question

Security answer

Confirm answer

☑ Submit ✖ Cancel

❗ This will allow you to use the '*I forgot my password*' function on the logon page, should you need to reset your password.

1. Enter your **Primary Email address**.
   This email address will be used to receive a new password if you forget your password.

2. Choose a **Security Question**

3. Enter your **Security Answer** then confirm your security answer. (Case Sensitive)

4. Click **Submit**