



MyEducationBC

Family Portal Helpful Tips

Tip

1

Login ID

Your Login ID is always

sd5-
firstinitiallastname

All lower case

(sd5-jdoe)

Tip

2

Password

Minimum 8 characters

Must have 1 uppercase

Must have 1 lowercase

1 number

1 symbol (\$, #, !, etc.)

Example: Aug\$2020

Tip

3

Email

Make sure the school has the correct email address. Everything is done by email.

Check your junk/spam folder.

Tip

4

90-day expiry

Accounts have a 90 day expiry for passwords .

Due to the sensitive student information being uploaded, security needs to be high and therefore passwords must be changed regularly.

Tip

5

Report Card missing

The system does not store report cards. One month before report cards are sent out, the old report cards are wiped clean.